



Tender Number: 6000018082

**India Security Press,  
(A UNIT OF SECURITY PRINTING & MINTING CORPORATION OF INDIA  
LTD.) WHOLLY OWNED BY GOVERNMENT OF INDIA  
Nashik Road-422101 (Maharashtra)  
(ISO-9001:2008 & 14001:2004 Certified Company)  
Miniratna Category-I, CPSE  
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CIN: U22213DL2006GOI144763 GSTIN: 27AAJCS6111J2Z7**

PR Number	PR Date	Indenter	Department
11009603	29.12.2021	A.G.CHICHGHA	MICR

Not Transferable

Security Classification: Unclassified

**TENDER DOCUMENT FOR COMPREHENSIVE ANNUAL  
MAINTENANCE CONTRACT FOR HP INDIGO PRESS-5500  
(COLOR PRINTER) ON PAC BASIS.**

**Tender Number:  
6000018082/61/PAC/DS10/HP5500/CAMC/23,  
Dated:10.02.2023**

This Tender Document Contains \_\_\_\_\_ Pages.

Tender Document is sold to:

**M/s. Hewlett Packard Enterprise  
Ra'anana Street  
Ra'anana 43662, ISRAEL**

**Details of Contact person in SPMCIL regarding this tender:**

**Name: Ashok Sharma  
Designation: Jt.General Manager (MM)  
Address: ISPN (India Security Press, Nashik) India**

***Disclaimer***

The information contained in this Bid Document or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the Security Printing and Minting Corporation Limited (hereafter referred as the "Purchaser") or any of its employees or associated agencies, is provided to Bidder(s) on the terms and conditions set out in this Bid Document and such other terms and conditions subject to which such information is provided.

This Bid Document is not an agreement and is neither an offer nor invitation by the Purchaser to the prospective Bidder(s) or any other party hereunder. The purpose of this Bid Document is to provide the Bidder(s) with information to assist them in the formulation of their proposal submission. This Bid document does not purport to contain all the information Bidder(s) may require. This Bid document may not be appropriate for all bidders, and it is not possible for the Purchaser to consider particular needs of each Bidder. Each Bidder should conduct its own investigation and analysis, and should check the accuracy, reliability, and completeness of the information in this document and obtain independent advice from appropriate sources.

Information provided in this Bid Document to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Purchaser, its employees and other associated agencies accept no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

This Bid document and ensuing bids; communications and Contracts would alone determine the legal and commercial relationship between the bidders/ contractors and the Purchaser. No other Government or Purchaser's document/ guidelines/Manuals including its Procurement Manual (which are for internal and official use of its officers), have any locus standi in such a relationship. These documents/guidelines/ Manuals therefore should not be cited or referred in any legal or dispute resolution or grievance redressal proceedings.

The Purchaser, its employees and other associated agencies make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this Bid Document or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the Bid Document and any assessment, assumption, statement or information contained therein or deemed to form part of this Bid Document or arising in any way for participation in this Bid Stage.

The Purchaser, its employees and other associated agencies also accept no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder(s) upon the statements contained in this Bid Document.

The Purchaser may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this Bid Document.

The issue of this Bid Document does not imply that the Purchaser is bound to select Bidder(s) and the Purchaser reserves the right to reject all or any of the Bidders or Bids or to decide to drop the procurement process at any stage without assigning any reason.

The Bidder(s) shall bear all its costs associated with or relating to the preparation and submission of their Bids including but not limited to preparation, copying, postage, delivery



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fees, expenses associated with any submission of samples, demonstrations or presentations which may be required by the Purchaser or any other costs incurred in connection with or relating to their Bids. All such costs and expenses will remain with the Bidder(s) and the Purchaser shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder(s) in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process.

This disclaimer forms an integral part of the Bid document and shall supplement but not supplant the provision of the Bid Document.

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## Section 1: Notice Inviting Tender (NIT)

6000018082/61/PAC/DS10/HP5500/CAMC/23,  
(SPMCIL's Tender SI No.)

Dated:06.02.2023

1. Sealed tenders are invited from eligible and qualified Tenderers for supply of following services:

Schd. No.	Brief Description Of services	Quantity (with unit)	Earnest Money (In Rupee)	Remarks
1	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR HP INDIGO PRESS-5500 (COLOR PRINTER) ON PAC BASIS.	1 YEAR	NOT APPLICABLE	Offer to be submitted on or before 28.02.2023 upto 14:30

  
10.02.23  
Jt. General Manager (Materials)  
For Chief General Manager  
India Security Press,  
Nashik Road

Address for dropping the tender documents:

Green Gate,  
India Security Press,  
Nashik Road-422 101,  
Maharashtra, India.

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## SECTION II: INSTRUCTIONS TO TENDERER

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### 1. Tender Prices

The Tenderer shall indicate on the Price Schedule provided under Section VII all the specified components of prices shown therein including the unit prices and total tender prices of the services it proposes to supply against the requirement. Delivery Schedule and Terms of delivery are also to be quoted in Section VII. All the columns shown in the price schedule should be filled up as required. If any column does not apply to a tenderer, same should be clarified accordingly by the tenderer.

Unless otherwise stipulated in the NIT/ SIT, if there is more than one schedule in the List of Requirements, the tenderer has the option to submit its quotation for any one or more schedules and, also, to offer special discount for combined schedules. However, while quoting for a schedule, the tenderer shall quote for the complete requirement of services as specified in that particular schedule.

The quoted prices for goods offered from within India and that for goods offered from abroad are to be indicated separately in the applicable Price Schedules attached under Section VII.

While filling up the columns of the price schedule, the following aspects should be noted for compliance:

For goods offered from within India, the prices in the corresponding price schedule shall be entered separately in the following manner:

- a) The price of the goods, quoted ex-factory, ex-showroom, exwarehouse or off-the-shelf, as applicable, including all taxes and duties like GST/ CGST/ SGST/ UTGST/ IGST, custom duty, etc. already paid or payable on the components and raw material used in the manufacture or assembly of the goods quoted ex-factory etc or on the previously imported goods of foreign origin quoted ex-showroom etc.
- b) Any GST/ CGST/ SGST/ UTGST/ IGST, which will be payable on the goods in India if the contract is awarded.
- c) Charges towards inland transportation, insurance, and other local costs incidental to delivery of the goods to their final destination as specified in the List of Requirements and
- d) The price of incidental services, as and if mentioned in List of Requirements.

### 2. Documents establishing good's Conformity to Tender document

The documentary evidence needed to establish the tenderer's qualifications shall fulfil the following requirements:

- a) In case the tenderer offers to supply goods/Services, which are manufactured by some other firm, the tenderer has been duly authorized by the goods manufacturer to quote for and supply the goods/Services to SPMCIL. The tenderer shall submit the manufacturer's authorization letter to this effect as per the standard form provided under Section VIIV in this document.

### 3. Tender Validity

(a) The tenders shall remain valid for acceptance for a period of 120 days after the date of tender opening prescribed in the tender document.

(b) In exceptional cases, the Tenderers may be requested by SPMCIL to extend the validity of their tenders upto a specified period. Such request(s) and responses thereto shall be conveyed by surface mail or by fax/email/ telex/ cable followed by surface mail. The Tenderers, who agree to extend the tender validity, are to extend the same without any change or modification of their original tender.

(c) In case the day upto which the tenders are to remain valid falls on/ subsequently declared a holiday or closed day for SPMCIL, the tender validity shall automatically be extended upto the next working day.

(d) Compliance with the Clauses of this Tender Document: Tenderer must comply with all the clauses of this Tender Document. In case there are any deviations, these should be listed in a chart form without any ambiguity along with justification.

#### **4. Signing and Sealing of Tender**

(a) An authenticated copy of the document which authorizes the signatory to commit on behalf of the firm shall accompany the offer. The individual signing the tender or any other documents connected therewith should clearly indicate his full name and designation and also specify whether he is signing,

(i) As Sole Proprietor of the concern or as attorney of the Sole Proprietor;

(ii) As Partner (s) of the firm;

(iii) as Director, Manager or Secretary in case the of Limited Company duly authorized by a resolution passed by the Board of Directors or in pursuance of the Authority conferred by Memorandum of Association.

(b) The authorized signatory of the Tenderer must sign the tender at appropriate places and initial the remaining pages of the tender.

(c) The tender shall either be typed or written in indelible ink and the same shall be signed by the Tenderer or by a person(s) who has been duly authorized to bind the Tenderer to the contract. The letter of authorization shall be by a written power of attorney, which shall also be furnished along with the tender.

(d) All the copies of the tender shall be duly signed at the appropriate places as indicated in the tender documents and all other pages of the tender including printed literature, if any shall be initialed by the same person(s) signing the tender. The tender shall not contain any erasure or overwriting, except as necessary to correct any error made by the Tenderer and, if there is any such correction; the same shall be initialed by the person(s) signing the tender.

#### **5. Scrutiny and evaluation of tenders**

(a) Basic Principle: Tenders will be evaluated on the basis of the terms & conditions already incorporated in the tender document, based on which tenders have been received and the terms, conditions etc. mentioned by the Tenderers in their tenders. No new condition will be brought in while scrutinizing and evaluating the tenders.

(b) Minor Infirmary/ Irregularity/ Non-Conformity: If during the preliminary examination, SPMCIL find any minor infirmity and/ or irregularity and/ or non-conformity in a tender, SPMCIL may waive the same provided it does not constitute any material deviation and financial impact and, also, does not prejudice or affect the ranking order of the Tenderers. Wherever necessary, SPMCIL will convey its observation on such 'minor' issues to the Tenderer by registered/ speed post etc. asking the Tenderer to respond by a specified date. If the Tenderer does not reply by the specified date or gives evasive reply without clarifying the point at issue in clear terms, that tender will be liable to be ignored.

#### **6. Discrepancy in Prices**

(a) If, in the price structure quoted by a Tenderer, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless SPMCIL feels that the

Tenderer has made a mistake in placing the decimal point in the unit price, in which case the total price as quoted shall prevail over the unit price and the unit price corrected accordingly.

(b) If there is an error in a total price, which has been worked out through addition and/ or subtraction of subtotals, the subtotals shall prevail and the total corrected; and

(c) If there is a discrepancy between the amount expressed in words and figures, the amount in words shall prevail, subject to sub clause (a) and (b) above.

(d) If, as per the judgment of SPMCIL, there is any such arithmetical discrepancy in a tender, the same will be suitably conveyed to the Tenderer by registered / speed post. If the Tenderer does not agree to the observation of SPMCIL, the tender is liable to be ignored.

**7. Clarification of Bids:** During evaluation and comparison of bids, purchaser may, at its discretion ask the bidder for clarification of its bid. The clarification should be received within 7 days from the bidder from date of receipt of such request. The request for clarification shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted. No post bid clarification at the initiative of the bidder shall be entertained.

**8. Negotiations:** Normally there would be no price negotiations. But SPMCIL reserves its right to negotiate in accordance with CVC guidelines.

#### **9. Notification of Award**

(a) Before expiry of the tender validity period, SPMCIL will notify the Tenderer(s) in writing, by registered / speed post or by fax/email / telex/ cable (to be confirmed by registered / speed post) that its tender for goods & services, which have been selected by SPMCIL, has been accepted, also briefly indicating there in the essential details like description, specification and quantity of the goods & services and corresponding prices accepted. If the value of contract is more than Rs. 2,50,000, then the Tenderer must furnish to SPMCIL the required performance security within twenty one days from the date of this notification. Relevant details about the performance security have been provided under Section III of this tender document.

(b) The notification of award shall constitute the conclusion of the contract.

#### **10. Issue of Contract**

(a) Within seven working days of receipt of performance security, SPMCIL will send the contract form duly completed and signed, in duplicate, to the successful Tenderer by registered / speed post.

(b) Within seven days from the date of issue of the contract, the successful Tenderer will return the original copy of the contract, duly signed and dated, to SPMCIL by registered / speed post.

(c) If the value of contract is less than Rs. 2,50,000/- the purchase order will be issued directly.

**11. Fall clause :-** If the rate contract holder reduces its price or sells or even offers to sell the rate contracted goods/Services, following conditions of sale similar to those of the rate contract, at a price lower than the rate contract price, to any person or organization during the currency of the rate contract, the rate contract price will be automatically reduced with effect from that date (the day of opening of Price Bid) for all the subsequent supplies under the rate contract and the rate contract amended accordingly.

## SECTION III: CONDITIONS OF CONTRACT

### 1. Other Laws and Conditions that will govern the Contract:

following conditions and Laws will also be applicable and would be considered as part of the contract:

- i. Indian Contracts Act, 1872
- ii. Sale of Goods Act, 1930
- iii. Arbitration and Conciliation Act, 1996 and Arbitration and Reconciliation Amendment Act, 2015
- iv. Competition Act, 2002 as amended by Competition (Amendment Act), 2007
- v. Contractor's Tender Submissions including Revised Offer during Negotiations if any
- vi. Conditions in other parts of the Tender Documents
- vii. Integrity Pact signed in terms of the Tender Document
- viii. Correspondence including counter-offers if any; between the Contactor and SPMCIL during the Tender Finalization
- ix. Notification of award and Contract Documents
- x. Subsequent Amendments to the Contract

2. **Patent Rights** : The supplier shall, at all times, indemnify SPMCIL, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trademarks etc. being made against SPMCIL, SPMCIL shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to SPMCIL..

### 3. Country of Origin

(a) All services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.

(b) The word "origin" incorporated in this clause means the place from where the goods are mined, cultivated, grown, manufactured, produced or processed or from where the services are arranged.

### 4. Performance Bond/ Security (in case the amount of Purchase Order is Rs.2.5 Lakh or more):

(a) Within twenty-one days after the issue of notification of award of LOI by SPMCIL, the supplier shall furnish performance security to SPMCIL for an amount equal to three per cent of the total value of the contract, valid up to sixty days i.e. upto 17 months from the date of issue of Notification of award of contract after the date of completion of all contractual obligations by the supplier, including the warranty obligations.

(b) The Performance security shall be denominated in Indian Rupees or in the currency of the contract and shall be in one of the following forms:

(i) Account Payee Demand Draft or Fixed Deposit Receipt drawn on any commercial bank in India, in favour General Manager, India Security Press, Nashik.

(ii) Bank Guarantee issued by a commercial bank in India, in the prescribed form as provided in section V of this document.

(c) In the event of any loss due to supplier's failure to fulfill its obligations in terms of the contract, the amount of the performance security shall be payable to SPMCIL to compensate



SPMCIL for the same.

(d) In the event of any amendment issued to the contract, the supplier shall, within twenty one days of issue of the amendment, furnish the corresponding amendment to the Performance Security (as necessary), rendering the same valid in all respects in terms of the contract, as amended.

(e) SPMCIL will release the performance security without any interest to the supplier on completion of the supplier's all contractual obligations including the warranty obligations.

**5. Technical Specifications and Standards:** The Services to be provided by the supplier under this contract shall conform to the technical specifications and quality control parameters mentioned in 'Technical Specification' and 'Quality Control Requirements' under Sections IV and V of this document.

**6. Inspection and Quality Control:**

(a) SPMCIL and/ or its nominated representative(s) will, without any extra cost to SPMCIL, inspect and/ or test the ordered goods and the related services to confirm their conformity to the contract specifications and other quality control details incorporated in the contract. SPMCIL shall inform the supplier in advance, in writing, SPMCIL's programme for such inspection and, also the identity of the officials to be deputed for this purpose.

(b) The Technical Specification and Quality Control Requirements incorporated in the contract shall specify what inspections and tests are to be carried out and, also, where and how they are to be conducted. If such inspections and tests are conducted in the premises of the supplier or its subcontractor(s), all reasonable facilities and assistance, including access to relevant drawings, design details and production data, shall be furnished by the supplier to SPMCIL's inspector at no charge to SPMCIL.

**7. Terms of Delivery:** Goods/Services shall be delivered by the supplier in accordance with the terms of delivery specified in the contract.

**8. Prices:** Prices to be charged by the supplier for supply of goods and provision of services in terms of the contract shall not vary from the corresponding prices quoted by the supplier in its tender or during negotiations, if any, and incorporated in the contract.

**9. Taxes and Duties:** Supplier shall be entirely responsible for all taxes, duties, fees, levies etc. incurred until delivery of the contracted Services to India Security Press.

**10. Terms and Mode of Payment:** Payment will be released on Monthly basis within 30 days after satisfactory service report from the User Section of India Security Press, Nasik. GST as applicable as per rules. TDS, if applicable will be deducted from the firm's bill. The tenderer shall give his consent in a mandate form for receipt of payment through NEFT (Section XIX).

**11. Liquidated damages:** if the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, SPMCIL shall, without prejudice to other rights and remedies available to SPMCIL under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the ½% percent (or any other percentage if prescribed in the SCC) of the delivered price of the delayed goods and/ or services for each week of delay or part thereof until actual delivery or performance, subject to a maximum deduction of the 10% (or any other percentage if prescribed in the SCC) of the delayed goods' or services' contract price(s). During the above-mentioned delayed period of supply and / or performance, the conditions incorporated under GCC sub-clause 23.4 above shall also apply. In all such cases GST would also be applicable on LD.

**12. Termination for default:** SPMCIL, without prejudice to any other contractual rights and remedies available to it (SPMCIL), may, by written notice of default sent to the supplier, terminate the contract in whole or in part, if the supplier fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by SPMCIL.

**13. Termination for insolvency:** If the supplier becomes bankrupt or otherwise insolvent, SPMCIL reserves the right to terminate the contract at any time, by serving written notice to the supplier without any compensation, whatsoever, to the supplier, subject to further condition that such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to SPMCIL.

**14. Force Majeure:** In the event of any unforeseen event directly interfering with the supply of stores arising during the currency of the contract, such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts, or acts of God, the Contractor shall, within a week from the commencement thereof, notify the same in writing to the Purchaser with reasonable evidence thereof. Unless otherwise directed by SPMCIL in writing, the supplier shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. If the force majeure condition(s) mentioned above be in force for a period of 90 days or more at any time, either party shall have the option to terminate the contract on expiry of 90 days of commencement of such force majeure by giving 14 days' notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other, save and except those which had occurred under any other clause of this contract prior to such termination.

**15. Resolution of disputes:-** If dispute or difference of any kind shall arise between SPMCIL and the supplier in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations. If the parties fail to resolve their dispute or difference by such mutual consultation within twenty-one days of its occurrence, then, unless otherwise provided in the SCC, either SPMCIL or the supplier may seek recourse to settlement of disputes through arbitration as per The Arbitration and conciliation Act 1996 as per following clause.

**16. Applicable Law**

- (a) The contract shall be interpreted in accordance with the laws of India.
- (b) Irrespective of the place of delivery, or the place of performance or the place of Payments under the contract, the contract shall be deemed to have been made at the place from which the notification of acceptance of the tender has been issued.
- (c) The courts of the place from where the notification of acceptance has been issued shall alone have jurisdiction to decide any dispute arising out or in respect of the contract.

**Section IV: List of Requirements**

1.

Schd. No.	Brief Description Of services	Quantity (with unit)	Earnest Money (In Rupee)	Remarks
1	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR HP INDIGO PRESS-5500 (COLOR PRINTER).	1 YEAR	NOT APPLICABLE	Offer to be submitted on or before 28.02.2023 upto 14:30

2.(a)	Required Delivery Schedule	:	Period of Maintenance Contract: One YEAR from the date of issue of Purchase Order.	
(b)	Required Terms of Delivery	:	FOR ISP, Nashik Basis.	
(c)	Destination	:	India Security Press, Nashik Road-422 101. Maharashtra, India	

3. **RISK PURCHASE:**

- (a) If the supplier after submission of tender and due acceptance of the same, i.e. after placement of notification of award of contract fails to abide by the terms and conditions of these tender documents, or fails to supply the services as per delivery schedule given or at any time repudiates the contract, the purchaser shall have the right to Forfeiture of the EMD and Invoke the Security-cum-Performance Guarantee if deposited by the supplier and procure services from other agencies at the risk and consequence of the supplier. The cost difference between the alternative arrangement and supplier tendered value will be recovered from the supplier along with other incidental charges, including excise duty, taxes, insurance, freight etc.
- (b) For all the purpose the Notification of award of contract will be considered acceptance of tender and formal contract pending signing of agreement. Supplier has to abide by all the terms and conditions of tender.
- (c) In case of procurement through alternative sources and if procurement price is lower, no benefit on this account will be passed on to the supplier.
- (d) If the contract holder reduces its price or sells or even offers to sell the contracted services, following condition of sale similar to those of the contract, at a price lower than the contract price, to any person or organization during the currency of contract, the contract price will be automatically reduced with effect from that date for all the subsequent supplies under the contract and the contract amended accordingly. Any violation of the fall clause would be considered a serious misdemeanor under clause of the GIT and action, as appropriate, would be taken as per provision of that clause.

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## SECTION V: TECHNICAL SPECIFICATION

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### Details of the Machine

#### **Details of the Machine**

- 1) Name of the machine : -HP Indigo Press-5500 Digital Colour Printer (Six Colour).  
with Chiller unit of the machine.
- 2) Manufacture of machine : - Hewlett-Packard Development Company. Israel.
- 3) Year of Installation : -January-2012.
- 4) Machine Computer including : - Server attached to printer with all peripheral Software.
- 5) Comprehensive A.M.C. Cost : - Firm may quote Com. AMC charge with the following conditions.

The firm may quote Comprehensive A.M.C. cost includes all above items. The Firm will be responsible to maintain the Printer & Peripheral including Soft-ware for smooth running of the Printer.

#### Terms & Conditions are as follows:-

1. Period of Com. Annual Maintenance Contract (Com.AMC) : One year Com. A.M.C. will be awarded on yearly basis.
2. Service condition:-
  - i) Firm shall service and repair the equipment within 24 hours after getting the ISP request / communication. Such Service shall be undertaken during ISP normal working hours on working days to ensure trouble free production on the machine.
  - (i) Firm shall be entitled without any hindrance to depute its employees / technical personnel authorized by them to enter the customer's premises at all reasonable time to inspect and service the equipment. However, ISP being a security printing organization, firm will abide by the security procedure of ISP.
3. i) The Consumables as per attached **Annexure-A**. will be provide by I.S.P., other Materials & Spare parts apart from Annexure-A , rest will be covered under Com. A.M.C., H.P.Indigo Press-5500 software will be updated time to time.

- ii) Firm shall supply all spare parts, tools and test equipment needed for maintenance of the equipment free of cost other than consumables mentioned as above.
- iii) Firm will also provide Software support as & when required including changes.
- iv) Preventive Maintenance: Minimum one preventive maintenance will be done by the firm service engineer in monthly basis, during the agreement period. This will include the general health check, calibration, setting etc of the Printer. The firm will have to send the schedule of preventive maintenance within one week of receipt of order for the A.M.C. period.

4. Customer's Obligations:-

- i) Customer (ISP) will provide firm, personnel with access to the system for the purpose of providing service. In addition, ISP will make electric power available to firm and provide access to communications facilities.
- (i) Customer (ISP) will ensure electric power supply and environmental conditions in accordance with specification for the site.

5. Imposing of penalty :-

Firm shall service & repair the equipment within 24 hours after getting the ISP request / Communication if the machine / system is not repaired within stipulated time and it becomes in-operational for more than 24 hrs penalty will be imposed and for imposing penalty, the down time will be calculated after considering the following:-

(i) The maximum downtime permissible will be 10% calculated on weekly basis.

(ii) Downtime will be calculated on a working of two shift i.e. 2 x 8 hours = 16 hours (considering 6 working days in a week) If the system is reported as "in operational" in night shift, then downtime calculation will be done excluding the down time period for that night shift .

Downtime beyond 10% of time will attract a deduction of the amount as shown as  $Rs. X / (6 \times 16 \times 52) = Y$ . (Where X is the AMC amount). Considering the production loss, a penalty of 50% is to be imposed on firm and hence hourly deduction will be  $Y * 1.5$  per hr. The firm engineer will follow the ISP holiday calendar for working.

- iii) Maintenance support will be provided by firm from 8.30 AM to 5.30 PM on all working days excluding Holidays / Sundays (I.S.P). However in case the service

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is essentially required beyond the above time period, the necessary approval for time period will be taken and intimated accordingly as per firms request.

- iv) The contract is on fixed rate contract and no variation is allowed. On the completion of the contract period, the equipment shall be handed over back to ISP on good running condition by firm.
  - v) Firm should submit the police verification report to ISP within 30 days of receiving of contract for the employees of the firm, who will attend the A.M.C. activities in I.S.P.
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**Annexure-A**

S.NO.	ITEM NO.	DESCRIPTION
1	Q4012B	HP ELECTROINK BLACK 4.0
2	Q4013B	HP ELECTROINK CYAN 4.0
3	Q4014B	HP ELECTROINK MAGENTA 4.0
4	Q4015B	HP ELECTROINK YELLOW 4.0
5	Q4091A	HP ELECTROINK ORANGE 071
6	Q4093A	HP ELECTROINK VIOLET 071
7	Q5390-00160	CMYK CALIBREATION CAN KIT
8	Q4302A	HP IMAGING OIL 4.0
9	Q4309A	IMAGING AGENT 4.2
10	Q4311A	HP RECYCLE AGENT 1 It
11	Q4607B	IMAGE TRNS. BLANKET K2Y
12	Q4407A	HP PHOTO IMAGING PLATE
13	CA245-29850	BID 58.2
14	0100-2395	FILTER I/O 10 micron L27
15	CA244-09380	CARBON BRUSH-ITM BIAS
16	CA244-11150	GRIPPER CLAMP ASSY
17	CA245-26340	PIP enhancement unit (PEU)
18	CA290-05010	KIT SUCTION CUPS 5000 SET 36
19	CA290-09370	KIT GRID SCOROTRON
20	EZO-2111-02	BRUSH COOPER/CARBON ALLOY
21	EZO-2113-01	CARBON BRUSH N-51 6.3x5x20
22	MFL-1901-01	SPIN ON FILTER 3 MICRON
23	MKT-1060-01	KIT SUCTION CUPS 30x0 SET 36 – 7964
24	MKT-1106-06	KIT BOBBIN WIRE WITH DUMPER
25	MKT-3409-01	KIT gaskets for itm cover
26	MPT-1078-51	SPONGE ROLLER TOP ASSY
27	Q5201A	CLEANING STATION WIPER
28	Q5350-00010	HP PIP UNDERLAYER
29	CA290-09370	Scorotron grid
30	Q4092A	HP ELECTROINK 3.2-GREEN
31	Q4620C	IMPRESSION PAPER 30 UNIT OLD->Q4620B
32	CA290-10490	FILTER (CARB.)
33	CA245-26340	HP PEU Unit
34	Q4310A	Sapphire solution 5%
35	Q4185A	HP EI WHITE 5000 & 7000SER (ALSO C.C. FOR 7000)
36	Q4407A	HP PRINTING IMAGING PLATE 6U 3000,4000,5000
37	CA245-26340	TOP ASSY PIP ENHANCING UNIT SER # 2
38	Q5345-00030	CAL. LIQ. BLACK 4.0
39	Q5345-00050	CAL. LIQ. MAGENTA 4.0
40	Q5345-00060	CAL. LIQ. YELLOW 4.0
41	MCH-3135-52	CAL. LIQ. U/S ORANGE 070 2 OLD
42	Q4045A	ELECTRO INK LIGHT CYAN

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## SECTION VI: QUALITY CONTROL REQUIREMENTS

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As per section V list of Technical Specifications





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CORPORATION OF INDIA LIMITED

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**Section XI: Price Schedule**

To,  
Chief General Manager  
India Security Press, Nashik Road

OFFER FORM for Tender No.....Date of Opening.....Time.....Hours  
We.....hereby certify that we are established firm of manufacturers/authorized agents of M/s. ....with factories at  
.....which are fitted with modern equipment and where the production methods, quality control and testing of all materials and parts  
manufactured or used by us are open to inspection by the representative of .....(Name of Purchaser). We hereby offer to supply the following items at  
the prices indicated below:-

Schedule No.	Description	Specification	Unit (Per Quarters i.e. 3 months)	Qty	Total Price per unit quarter (In Indian Rupees) See table below for Break-up of Price	Total Value of offer (In Indian Rupees)	Terms of Payments	Delivery Period	Gross weight and dimensions of package per unit
1	2	3	4	5	6	7 = 6 x 5	8	9	10
01	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR HP INDIGO PRESS-5500 (COLOR PRINTER)".	As per Section V		4			As Per Section III (10): Conditions Of Contract	For a period of one year from the date of commencement of service in ISP, as per Purchase Order.	NA

Break-up of Price in Column - 6 (In Indian Rupees)

COMPREHENSIVE ANNUAL	Name of Manufact	Country of	HSN/ SAC	GST % (incl GST Cess, if	Per unit GST Total	Packing & Forwarding	F.O.R. Station of	Freight (& Insurance	FOR Destinati
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MAINTENANCE CONTRACT FOR HP INDIGO PRESS-5500 (COLOR PRINTER)".	Supplier/OE	Origin	Code	any) with Break-up of CGST/STGST /UTGST/IGST	in details	Despatch Price	charges) upto destination	on Price (per quarter)
A	B	C	D	E	G	H	I	J= (A+F)
	NA	NA			NA	NA	NA	

1. Scope of Supply: (Cost break-up of the quoted cost, showing inter-alia costs of all the concomitant Installation/Commissioning/Training/Technical Support/Incidental Services/Software/accessories, considered necessary to make the proposal self-contained and complete must be indicated here.)
2. Taxation Details:-
  - a) PAN Number
  - b) Type of GST Registration (Registered, Unregistered, Composition, SEZ, RCM etc)
  - c) GSTIN Number
  - d) Registered Address as per GST Registration and Place of Delivery for GST Purpose.
  - e) Contract Names, Nos & email IDs for GST matters ( Please mention primary and secondary contracts)

3. It is hereby certified that we have understood the General and Special Instructions to Tenderers (GIT and SIT), and also the General and Special Conditions of Contract (GCC and SCC) attached to the tender and have thoroughly examined specifications/Quality Control Requirement and other stipulations in Section VII & VIII required and out offer is to supply stores strictly in accordance with the requirements and according to the terms of the tender. We agree to abide solely by the General and Special Conditions of Contract and other conditions of the tender in accordance with the tender documents if the contract is awarded to us.

4. We hereby offer to supply the stores detailed above or such portion thereof, as you may specify in the acceptance of tender at the price quoted and agree to hold this offer open for acceptance for a period of .....days from the date of opening of tenders (i.e. upto .....), We shall be bound by the communication of acceptance dispatched within the prescribe time.

5. Earnests Money/Bid Guarantee for an amount equal to .....is enclosed in form of .....(form and reference number, date) as per the Tender documents.

Dated.....



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Signature and Seal of Manufacturer/Bidder

Note:-

- (i) The Bidder may prepare their own offer forms as per this proforma.
- (ii) in the proforma is permissible.
- (iii) No erasures or alternations in the text of the offer are permitted. Any correction made in the offer shall be initialled by the bidder.
- (iv) Figures in Columns 5 to 7 (both inclusive) and in Break-up of price in column 6, should be in both figures and words.
- (v) This Section should not bring in any new Technical Parameter that has not been mentioned in the Technical Bid.



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## SECTION VIII: BANK GUARANTEE FORM FOR PERFORMANCE SECURITY

### PROFORMA OF BANK GUARANTEE FOR CONTRACT PERFORMANCE GUARANTEE BOND (ON BANK'S LETTERHEAD WITH ADHESIVE STAMP)

Ref ..... Date .....

Bank Guarantee No .....

To,

*(Insert Name & Address of the Purchaser)*

Dear Sir,

1. Against contract vide Notification for Award of the Tender No ..... dated ..... covering supply of ..... (hereinafter called the 'contract') entered into between the ..... *(insert name of Purchaser)* (herein after called as the Purchaser) and M/s. .... (here in after called the 'Contractor'), this is to certify that, at the request of the Contractor, we ..... *(name of the bank)*, are holding in trust in favour of the Purchaser, the amount of ..... *(write the sum here in words)*, to indemnify and keep indemnified the Purchaser, against any loss or damage that may be caused to, or suffered by the Purchaser, by reason of any breach by the Contractor of any of the terms and conditions of the said contract and/or in the performance thereof. We agree that the decision of the Purchaser, whether any breach of any of the terms and conditions of the said contract and/or in the performance thereof has been committed by the Contractor; and the amount of loss or damage that has been caused or suffered by the Purchaser, shall be final and binding on us, and the amount of the said loss or damage shall be paid by us, forthwith on demand and without demur to the Purchaser.

2. We ..... *(name of the bank)*, further agree that, the guarantee herein contained, shall remain in full force and effect, for sixty days after the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the BUYER, including warranty period whichever is later, i.e. till ....., (hereinafter called the 'said date') and that if any claim accrues or arises against us ..... *(name of the bank)*, by virtue of this guarantee before the said date, the same shall be enforceable against us ..... *(name of the bank)*, notwithstanding the fact that the same is enforced within six months after the said date, provided that notice of any such claim has been given to us ..... *(name of the bank)*, by the Purchaser, before the said date. Payment under this bond of guarantee shall be made promptly, upon our receipt of notice to that effect, from the Purchaser.

3. It is fully understood that this guarantee is effective from the date of the said contract and that we ..... *(name of the bank)*, undertake not to revoke this guarantee during its currency, without the consent in writing of the Purchaser.

4. We undertake to pay to the Purchaser, any money so demanded, notwithstanding any dispute or disputes raised by the Contractor, in any suit or proceeding pending before any Court or Tribunal, relating thereto, our liability under this present, being absolute and unequivocal. The payments so made by us under this bond, shall be a valid discharge of our liability for payment thereunder, and the Contractor shall have no claim against us, for making such payments.

5. We ..... *(name of the bank)*, further agree that the Purchaser shall have the fullest liberty, without affecting in any manner our obligations hereunder, to vary any of the terms and conditions of the said contract, or to extend time of performance by the Contractor, from time to time, or to postpone for any time or form, time to time, any of the powers exercisable by the Purchaser, against the said Contractor and to for bear or enforce any of the terms and conditions relating to the said contracts and we ..... *(name of the bank)*, shall not be released from our liability under this guarantee, by reason of any such variation or extension being granted to the said Contractor, or for any forbearance and/or omission on the



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part of the Purchaser, or any indulgence by the Purchaser towards the said Contractor, or by any other matter or thing whatsoever, which under the law relating to sureties, would, but for this provision, have the effect of so releasing us from our liability under this guarantee.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor.

Date

Place

Signature  
*(Printed Name)*  
*(Designation)*

Witnesses

*(Bank's Common Seal)*

