



भारत प्रतिभूति मुद्रणालय/INDIA SECURITY PRESS

नासिक - 422101(महाराष्ट्र)/ NASHIK - 422101 (MAHARASHTRA)

सिक्वोरिटी प्रिंटिंग एंड मिंटिंग कॉर्पोरेशन ऑफ इंडिया लिमिटेड की इकाई
A UNIT OF SECURITY PRINTING & MINTING CORPORATION OF INDIA LTD.

भारत सरकार के पूर्ण स्वामित्वाधीन / WHOLLY OWNED BY GOVERNMENT OF INDIA

(आई एस ओ - 9001 : 2015 एवं 14001 : 2015 प्रमाणित कंपनी / ISO - 9001 : 2015 & 14001 : 2015 Certified Company)
मिनिरत्न श्रेणी-I, सीपीएसई / Miniratna Category - I, CPSE



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वेबसाइट / website : <https://ispnasik.spmcil.com>

ई-मेल / e-mail : isp@spmcil.com; purchase.isp@spmcil.com

Not Transferable

Security Classification: Non Security

BIDDING DOCUMENTS FOR HIRING OF SERVICES FOR DEVELOPMENT OF A SOLUTION TO ENABLE REJECTION OF FROZEN BOOKLETS IN TRACK AND TRACE SYSTEM FOR E-PASSPORT MANUFACTURING MACHINES.

Tender Ref No. 6000019584/SY-15-13/2026

Date: 14/02/2026

This Tender Document contains ___ pages.

Tender Documents is ISSUED to:

M/s Fox Solutions Pvt Ltd.,
M9, MIDC Ambad,
Nashik 422 010

Details of Contact person in ISP regarding this tender:

Name: PRIYANKA SHARMA

Designation: Dy. General Manager (TO)-PUR

Address: India Security Press,
Nashik Road-422 101
Maharashtra
India

Phone : +91 253-2402219
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Section I: Notice Inviting Tender (NIT)

Tender Ref No. 6000019584/SY-15-13/2026

Date: 14/02/2026

1. Sealed tenders are invited for supply of following goods and services:

S.No.	Brief Description of Goods/ services	Quantity (with unit)	Earnest Money	Remarks
1	Hiring of Services for Development of a solution to enable rejection of frozen booklets in Track and Trace System for e-Passport Manufacturing machines	01 AU	Not applicable	Offer to be submitted by 06.03.2026
Type of Tender (Two Bid/ PQB/ EOI/ RC/Development/Indigenization/ Disposal of Scrap/ Security Item etc):		ONE-BID PROPRIETARY ARTICLE CERTIFICATE		
Dates of sale of tender documents:		From to during office hours		
Place of sale of tender documents:				
Closing date and time for receipt of tenders:		06.03.2026 up to 14:30:00		
Place of receipt of tenders:		Green Gate, India Security Press, Nashik Road-422 101, Maharashtra, India		
Time and date of opening of tenders:		15:00 Hours on 06.03.2026		
Place of opening of tenders:		India Security Press, Nashik Road-422 101, Maharashtra, India		
Nominated Person/ Designation to Receive Bulky Tenders (Clause 21.21.1 of GIT):		DGM (HR), India Security Press, Nashik Road-422 101, Maharashtra, India		

India Security Press, Nashik invites the quotation/ Proforma Invoice for the Procurement of items as mentioned below. You are therefore, requested to send the quotation cum proforma invoice for the same on or before closing date and time for receipt of tender by Fax & Mail, and sent original copy by Post/ Courier. The quotation cum Proforma Invoice may be sent in the favour of the "The Chief General Manager, India Security Press, Nashik" immediately containing the following:

Description of item: Hiring of Services for Development of a solution to enable rejection of frozen booklets in Track and Trace System for e-Passport Manufacturing machines.

(2) Offer should be valid for 120 days. The tender shall be opened as and when received.

(3) The following certificates are to be enclosed along with the quotation:

(a) That the prices offered are the best reduced rates and that the same item/ service is not supplied at a lower rate to any other organisation.

(b) That there is no agency commission involved in the supply and that no person is paid agency commission in India.

(4) Payment Terms: 100% Payment within 30 days after successful completion of job and its acceptance and on submission of required documents. Applicable TDS will be deducted from the bill.

(5) Security Deposit (If value of the order is more than Rs. 5 Lakh): You have to submit 3% of the total cost of the Purchase Order against security deposit in the form of DD/ FDR/ Bank Guarantee drawn on any scheduled Commercial bank in India only in the favour of "India Security Press, Unit of SPMCIL" within 21 days from the date of issue of "Notification of Award of Contract (NAC)". The Security Deposit should remain valid for a period of 60 days beyond the date of completion of all contractual obligations including warranty, if any.

(6) Delivery schedule: The firm shall complete the Entire job within 30 days from the date of issue of Purchase Order.

(7) The offer should be made on FOR ISP basis.

(8) Right of Acceptance: The Chief General Manager, India Security Press, Nashik reserves the right to reject any or all tenders without assigning any reason thereof.

(9) Liquidated Damages: If the supplier fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, India Security Press, Nashik shall, without prejudice to other rights and remedies available to India Security Press, Nashik under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the ½% (0.5%) percent of the delivered price of the delayed goods and/ or services for each week of delay or part thereof until actual delivery or performance, subject to a maximum deduction of the 10% of the delayed goods' or services' contract price(s).

(10) Option Clause: The Chief General Manager, India Security Press, Nashik may reserve the right to increase the ordered quantity by 25% at any time till final delivery date of the contract, by giving reasonable notice even though the quantity ordered initially has been supplied in full before the last date of delivery period

(11) This tender is being published on website, only as an abundant precaution and is not an open invitation to quote in the Tender. Participation in this tender is by invitation only and is limited to the selected Bidder for the item, to whom this tender has been sent by Post/ Courier. Unsolicited offers are liable to be ignored.

Yours faithfully,

(Priyanka Sharma)
Dy. General Manager (TO), Materials
For & on Behalf of Chief General Manger,
India Security Press, Nashik
Phone No. 0253-2402219
Fax No. 0253-2462718
e-mail: purchase.isp@spmcil.com

To,

M/s Fox Solutions Pvt Ltd.,
M-9, MIDC, Ambad,
Nashik 422 010

Section II: Technical Specification

"After manufacturing and due examination, the Passport number series is frozen in Track and Trace System at the time of physical dispatch of booklets from Control to CSD.

The e-Passport booklets that has been manufactured are sent to MEA for further issuance to citizens of India. It might happen that due to some reasons, a booklet or more booklets are required to be replaced with same passport number. Those booklets needs to be rejected in Track and Trace System at ISP, Nashik and new booklets for the same passport numbers are manufactured at ISP. After quality checks and ensuring that data-mapping of Dispatch Report is correct, these newly manufactured booklets are to be handed over to RPOs as replacement.

However, if the number series is frozen in the Track and Trace System, we are unable to reject the booklet and take replacement. Hence, to enable this process, the software requires to have the below functionality wherein: "

1. Unfreeze the range/batch from which the replacement passport belongs.
2. Booklets for which the data has been frozen previously can be rejected as per requirement.
3. Replacement for those frozen booklets can be taken on the machine and the data should be captured, updated and all other activities must be performed, like another new or replacing booklet as usual.
4. Related reports like Production Detail Report, Dispatch Report, etc should be updated as per requirement.
5. Provision should be made available for purpose of unfrozen records before proceeding and should be recorded.
6. Existing functionality should not be altered or changed by deploying proposed functionality
7. The Audit for all changes should be maintained for future reconciliation purpose.
8. Report Provision should be available in the system for viewing unfrozen records
9. Provision should be made such that once the booklets are unfrozen, all operations involved in all processes from manufacturing to dispatch, can be done on those unfrozen booklets and that data records for the same should reflect appropriately in the Track and Trace system.
10. Any other related changes may be made in the software.
11. All the unfrozen record after all the required activities must also able to froze as usual i.e software should support freezing back of unfrozen records as per requirement.
12. The unfrozen button/activities must be provided under admin right.

Section III: Price Schedule

(To be submitted along with the tender)

From:

To,

The Chief General Manager,
India Security Press,
Nashik (Maharashtra)-India
(A unit of Security Printing and Minting Corporation of India Limited)

Sub: Price bid for Hiring of Services for Development of a solution to enable rejection of frozen booklets in Track and Trace System for e-Passport Manufacturing machines

Ref: Tender enquiry No. 6000019584/SY-15-13/2026 dated 14.02.2026

Dear Sir,

We have received your tender enquiry cited above and we are pleased to enclose the following our commercial bid for kind consideration.

Sr. No.	Description of Items	Quantity Required	Unit of Measure	HSN Code	Per Unit Price	Total
1	Hiring of Services for Development of a solution to enable rejection of frozen booklets in Track and Trace System for e-Passport Manufacturing machines	01	AU			
					GST@.....	
					Grand Total	

Date:

Name & Signature

Seal of the Firm

Address:

-----**Note:**

- i) Price should be quoted exactly as per the format given above.**
ii) Price bids with condition/ counter conditions are liable for rejection
iii) Firm has to quote the price within 2 decimal place. Quotation with price quoted beyond 2 decimal place is ignored.

Section IV: Bank Guarantee Form for Performance Security

_____ [insert: Bank's Name, and Address of Issuing Branch or Office]

Beneficiary: _____ [insert: Name and Address of ISP]

Date: _____

PERFORMANCE GUARANTEE No.: _____

WHEREAS (name and address of the supplier) (hereinafter called "the supplier") has undertaken, in pursuance of contract no..... dated to supply (description of goods and services) (herein after called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee; NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand. We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

We undertake to pay up to the above amount upon receipt of its first written demand, without ISP having to substantiate its demand.

This guarantee will remain in force for a period of Sixty days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.

.....
(Signature of the authorized officer of the Bank)

.....
.....

Name and designation of the officer
.....

Seal, name & address of the Bank and address of the Branch
.....

Name and designation of the officer
.....

.....
Seal, name & address of the Bank and address of the Branch

PART I & II: GENERAL INSTRUCTIONS Applicable to all Types of Tenders:

Please refer the link [Click here](#) or <https://spmCIL.com/uploaddocument/GIT3.0.pdf> for further details.

GENERAL CONDITION OF CONTRACT (GCC)

Please refer the link [Click here](#) or <https://spmCIL.com/uploaddocument/GCC3.0.pdf> for further details.