

INDIA SECURITY PRESS: NASIK ROAD

Date: 12.06.2026

Subject: Supply, Installation, Testing, Commissioning & Training of Security Design Software for State-of-the-art design facility for designing of security products, Qty.: 1 No.

Reference: Global Tender No. 07/6000019686/SY-15-13(SDD)/2024 dated 27.05.2026.

Venue: Conference Hall, ISP-Nasik.

Queries received from: Two (02) firms

1. M/s Jura JSP GmbH – Vienna (Austria):					
Sl.	Page No.	Clause No. & Section Ref	Clause	Query / Clarification Requested by firm	ISP Reply / Comments
1	406 of GCC	GCC 15.3 Section IV	For Imported Goods, within 3 days of despatch , the supplier will Notify SPMCIL, consignee and other concerned if mentioned in the contract, the complete details of despatch and also supply the following documents to them by Courier (or as instructed in the Contract), besides advance intimation by Fax/ email:	We will intimate the shipment details in advance via email. However, we request that the time allowed for forwarding the documents by courier be extended to <u>5 working days in place of 3 Days.</u>	Clause will be amended as under: For Imported Goods, within 5 working days after despatch , the supplier will Notify SPMCIL, consignee and other concerned if mentioned in the contract, the complete details of despatch and also supply the following documents to them by Courier (or as instructed in the Contract), besides advance intimation by Fax/ email:
2	14 & 15	Clause No. C Section V	Pre-Despatch Inspection & Training	We intend to carry out the Pre-Dispatch Inspection and Training at our group facility in Hungary , as our full-fledged software team operates from there and will be more productive for your trainee team. Kindly confirm your acceptance.	Point discussed and clarified. Supplier has to arrange for PDI at the worksite of manufacturer / supplier. No change required.

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1. M/s Jura JSP GmbH – Vienna (Austria):					
Sl.	Page No.	Clause No. & Section Ref	Clause	Query / Clarification Requested by firm	ISP Reply / Comments
3	15	SCC 4 Section V	The firm shall undertake to provide service back-up, technical support, bug fixes, security patches & updates, and necessary upgrades, for a minimum period of 10 years from the date of FAC of the System.	Are se supposed to give the 10 years AMC prices in this tender, or will you ask us separately for AMC chargers after the expiry of the Warranty Period?	Point discussed and clarified that an undertaking shall be given in support of compliance of this clause/condition. No change required.

2. M/s First City Secure Technologies LLP, Nashik:					
Sl.	Page No.	Clause No. & Section Ref	Clause	Query / Clarification Requested by firm	ISP Reply / Comments
1.	22	VII. Colorization:	b) predefined and unique colors : Editing and mixing predefined (including Pantone) and user definable colors. Importing or creating custom color databases. Spectrophotometric direct input for unique colors	Is Asecuri functionality in italic required.	Point Discussed and Clarified. No change required.
2.	23	VIII Text Handling	b) Distorting : Scaling, rotating, reflecting, free hand editing and 3D transformations on text objects.	Specify text as text 3D distortion working direction needs to be specified	Point Discussed and Clarified. No change required.
3.	23	IX. Modifications	f) Distorting objects : Applying different types of regular and irregular 2D and 3D distortions automatically or manually.	Please elaborate 3d distortions	Point elaborated and clarified. No change required.
4.	24	XII. Tools to facilitate creating security preliminary concept designs overcoming the limitations of commercial software..	d) Creating shadow effects for full concept	Please elaborate in details the shadow effects	Point elaborated and clarified. No change required.
5.	25	XIII. Tools to facilitate the passport design creation	b) Generating different preview, proof or printing files (visible, UVA, UVB, UVC, IR, Transparent lights, etc.).	UVB and Transparent lights only possible with customization.	Point elaborated and clarified. No change required.

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2. M/s First City Secure Technologies LLP, Nashik:					
Sl.	Page No.	Clause No. & Section Ref	Clause	Query / Clarification Requested by firm	ISP Reply / Comments
6.	25	XIII. Tools to facilitate the passport design creation	e) Creating the final layout of the pages in the right order for platemaking.	Asecuri functionality has capable final layout of pages in the right order of platemaking	Point elaborated and clarified. No change required.
7.	25	XIV. Setting the tolerance of Machine - Readable Features and other security elements		Please define the tolerance of the check tool	Point discussed and clarified. No change required.
8.	25	XVI. Quality checking	a) Single inspection possibilities : Checking details of the single original design artwork according to graphic demands of security printing (printability, limitations, line widths, masking, overprinting, coverage etc.) on the screen before printing or outputting to digital workflow (CTP) with error listing and archiving possibilities.	Partially covered by ONE PSFix, partially by Asecuri	Point discussed and clarified. No change required.
9.	26	2. Interface	c. Scanned images : Provision for direct input of scanned images.	This facility required customization for have scanner input	Point discussed and clarified. No change required.
10.	27	2. Interface	g. Infinite undo / history : Possibility of storing all operation steps for quick negation and restoration to previous status, if required during editing.	The Undo feature is supported up to a maximum of 30 steps.	Point discussed and clarified that it should be as per tender conditions. No change required.
11.	27	2. Interface	h) Assistance : Special software assistance for helping users (context sensitive help, User's manual, template / example files etc.)	We do not provide context sensitive help. However, the yellow tooltips available within the software serve as the context help for user	Point discussed and clarified. No change required.

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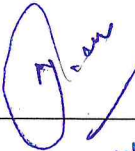

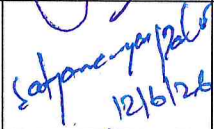
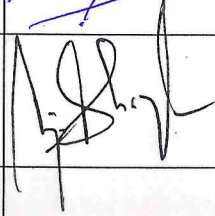
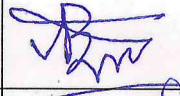
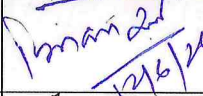
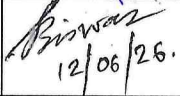
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Name, Designation & Signature of officials present in the Pre-Bid Conference:

ISP Officials (Mr.)			Representatives of Prospective bidders (Mr.)		
Sr. No.	Name & Designation	Sign	Sr. No.	Name of firm	Name & sign
1.	Mahesh Kumar Bansal Jt. GM (F&A)		1.	Mr. Sanjay Raja M/s Jura JSP GmbH – Vienna (Austria)	
2.	Satyanarayan Patro Jt. GM (TO)	 12/16/26	2.	Mr. Deepanjan Bhattacharya M/s First City Secure Technologies LLP, Nashik	
3.	Arindam Biswas Jt. GM (TO) – Purchase i/c				
4.	Smt. Priyanka Sharma DGM (TO) / Purchase	 12/16/26			
5.	Miss. Sahajiya Biswas AM (TO) - Studio	 12/06/26.			